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From: Petseva, Nadia (CNSC/CCSN) <nadia.petseva@canada.ca>
Sent: January 24, 2019 10:10 AM
To: jamie@betalight.com
Cc: Chamney, Larry (CNSC/CCSN); Légaré, Marc-André (CNSC/CCSN)
Subject: RE: Erroneous Import of Three Aircraft Signs

Thank you Jamie.

No further information is required at this time.

Regards,
Nadia

Nadia Petseva

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From: Jamie MacDonald [mailto:jamie@betalight.com]
Sent: January-24-19 9:13 AM
To: Petseva, Nadia (CNSC/CCSN)
Cc: Chamney, Larry (CNSC/CCSN); Légaré, Marc-André (CNSC/CCSN)
Subject: RE: Erroneous Import of Three Aircraft Signs

Good morning Nadia,

With respect to the issue we reported on January 22, the following actions have been taken in order to prevent a similar event from taking place in the future:

1. It was reinforced with the customer in Northern Ireland which forwarded the aircraft signs that the returns process had not been followed, and that SRBT expects that this process shall be followed in the future in all cases where products may need to be returned to Canada.